

What's Grouseland Doing?

Dear Valued Guests,

We recognize that there is a lot of concern right now regarding the Coronavirus and that you may have questions about how Grouseland plans on managing it. We want you to be assured that our guests' health and safety is our top priority.

While Grouseland's B&B and is located away from most civilization allowing for recommended "Social Distancing" for our guests, we still take cleaning very seriously and in addition to our already rigorous cleaning procedure, we are taking several stringent precautionary measures to address the coronavirus concerns and to help ensure the health, safety, and well-being of all of our guests. These measures include, but are not limited to:

- **Strict cleanliness & disinfection procedures.** This effort includes deep cleaning of all areas of the B&B with increased focus on doors, handles, chairs, windows, restrooms, keypads, pens, countertops, phones, faucets, switches and remotes with CDC recommended cleaners and disinfectants.
- We will be providing hand sanitizer as well; we ask that guests do not take the hand sanitizer with them when they leave to ensure it is available to the next guest.
- No longer providing perishable goods to our guests that could be handled by infected individuals at stores, such as bagels, English muffins, fruits, or our normal arrival appetizer. We will still be providing milk, cereal, eggs (from our chickens), condiments (which are inspected and disinfected after each guest) and a breakfast pastry. Our water is also excellent for drinking straight from the tap so bringing bottled water is not necessary.

We also received this information from the CDC's Waterborne Disease Prevention Branch: "Can the COVID-19 virus spread through hot tubs?"

"There is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g., with chlorine and bromine) of pools and hot tubs should remove or inactivate the virus that causes COVID-19." (<https://www.cdc.gov/coronavirus/2019-ncov/php/water.html>)

To this end, we have always worked diligently to ensure the proper operation, maintenance, and disinfection of our hot tub and will continue to do so. Pool chemistry is monitored regularly, and the hot tub is thoroughly chemically checked and cleaned before and after each guest arrives at Grouseland.

It's important to remember that we ALL play a role in reducing the likelihood of a coronavirus outbreak and we are encouraging everyone to practice healthy hygiene such as washing your hands.

Please remember and share these helpful tips:

- **Avoid coughing or sneezing in your hands or the air. Instead, carry and use a tissue and immediately throw the tissue away. If you don't have a tissue, use the crook of your elbow.**
- **Avoid touching your eyes, mouth, and nose as much as possible.**
- **Reschedule your visit if anyone in your family is feeling sick.**
- **Please inform us if you begin to show any symptoms of the Coronavirus during or within two weeks of your stay at Grouseland.**

Staying informed with factual information by visiting the Centers for Disease Control (CDC) website, which includes needing to know information from symptoms, prevention, and FAQs, as well as the state Department of Health Services

We appreciate your business and we are committed to following the recommendations from health authorities to give you peace of mind as you visit our property.

At this time, we do not plan on closing our B&B

Jane, Mason, and Murray